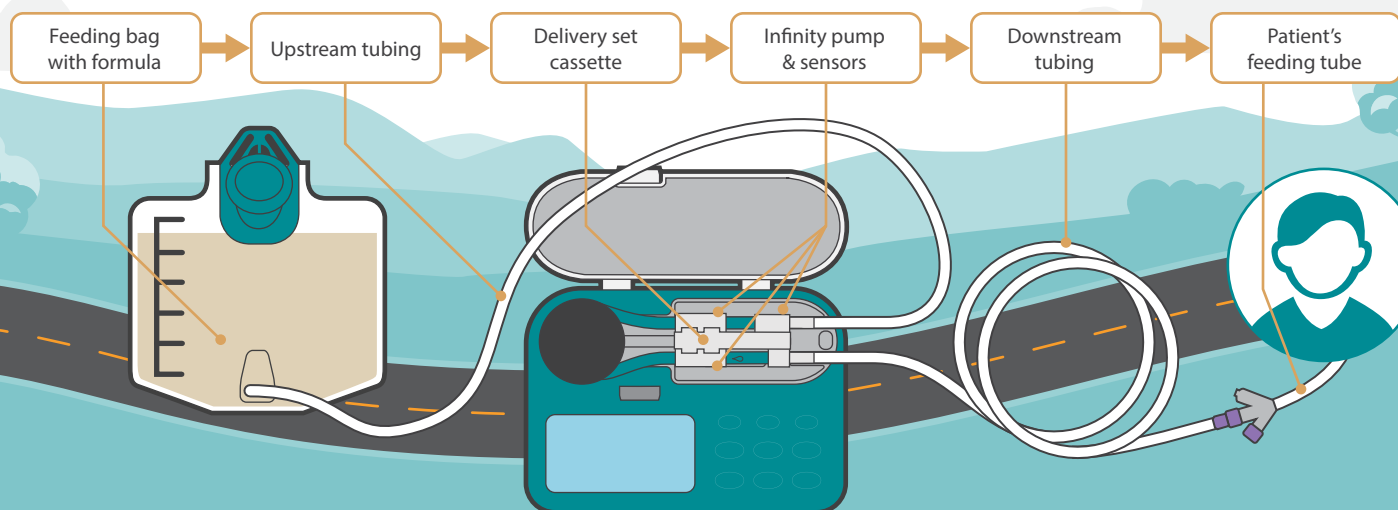


NO FLOW ON THE NUTRITION HIGHWAY

The Infinity pump is like a traffic monitor on a nutrition highway. The pump is just one part of a feeding system that includes the formula, feeding bag, tubing, and feeding tube. When it sounds a **No Flow alarm**, it's not creating the traffic jam, **it's alerting you that traffic (or formula) has slowed or stopped somewhere along the route.**



WAYS TO KEEP TRAFFIC FLOWING

Maintain the loading station

A well-maintained feeding bag helps keep deliveries on schedule.

- ✓ Replace bag every 24 hours
- ✓ Rinse bag and tubing between feedings as directed by your provider
- ✓ Follow formula manufacturer hang time recommendations

Load the right cargo

Well-prepared formula helps keep traffic moving smoothly.

- ✓ Fully mix formula before feeding
- ✓ Use only formulas prescribed by your medical team
- ✗ Avoid feeding chunks of food

If formula is chunky, it may not flow smoothly and the pump may sound an alarm.

Keep the road clear

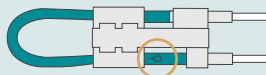
Give formula a clear and unobstructed route from the bag to the patient.

- ✓ Ensure patient's feeding tube is clear and not clogged
- ✓ Keep tubing straight or loosely coiled
- ✗ No kinks or pinches in tubing
- ✗ No closed clamps on the tubing
- ✗ Nothing pressing or sitting on the tubing

Prevent traffic buildup

Formula buildup in the tubing can narrow the road and slow traffic.

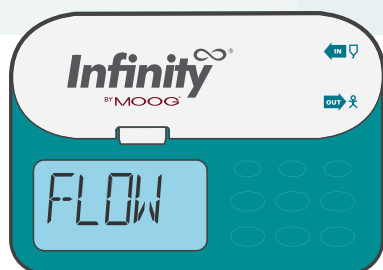
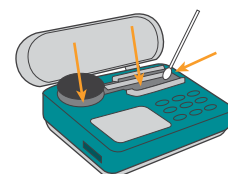
- ✓ Rinse bag and tubing between feedings as directed by your provider
- ✓ Massage the cassette tubing near the teardrop icon to loosen any buildup



Help the pump see clearly

A traffic camera can't monitor traffic with a dirty lens. Pump sensors work the same way.

- ✓ Keep the sensor area free from buildup or debris
- ✓ Clean the pump cassette receptacle with water and a cotton swab



THINGS TO CHECK IN CASE OF ALARM

- Confirm the formula is prepared and mixed as directed
- Check that formula has not exceeded the recommended hang time
- Inspect the feeding bag for damage or wear
- Check the tubing path for kinks, pinches, or closed clamps
- Look for formula buildup or residue in the feeding set
- Verify the pump sensor area is clean and unobstructed

Remember: A No Flow alarm doesn't mean there's a problem with the pump. It means the pump senses formula may not be flowing as expected.



Scan here to see a video of how to clean the pump.



(800) 970-2337

Speak live with a Moog Clinical Representative for pump questions and troubleshooting guidance 24 hours per day, 7 days per week. Visit moogmedical.com for additional information

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